



PRESTIGIOUS PRIVATE SCHOOL SHARES CRITICAL BUSINESS ISSUE THAT ENCOURAGED THE IMPLEMENTATION OF AN ELECTRONIC STUDENT HEALTH RECORD SYSTEM

CareFlow Student Health Records & St. John's School Create Valued Partnership in Student Health through improved online charting and parent back-to-school form completion

St. John's School, a private co-ed independent school in Houston, Texas, discovered a critical business issue within their health center that needed to be addressed for the 2013/14 school year. St. John's was dealing with a common issue that many schools face on an annual basis: parents mailing paper health forms to the school nurse during the summer months and beginning of the school year.

Director of Technology Jeff Ritter took the lead in seeking out a solution for the school by identifying their main pains:

"The nurse had to work all summer. The tracking of forms was a nightmare, and too many forms slipped through the cracks. In addition, there was no way for families to see what had been turned in or not."

After researching many solutions, St. John's chose CareFlow as their electronic student health records solution. When asked why CareFlow was chosen, St. John's stated that CareFlow seemed to match their needs the most. CareFlow was partners with their

student information system, WhippleHill, making the first steps to integrate student data into CareFlow a smooth process. CareFlow then brought new functionality to the school nurse, athletic trainers, and school counselors where they can now share information and track visits all within CareFlow, staying HIPAA and FERPA compliant.

According to Ritter, "Once parents got used to the new system, form collection worked better. It is important to market the service, set proper expectations up front, and send frequent reminders. In addition to solving the paper form problem, the software also really benefited the athletic trainers and their ability to track injured athletes."

CareFlow's CEO Brian Biddulph-Krentar sympathizes with the first year of switching to an electronic student health system, "Change is never easy. The first year will be a project, and parents and staff at the school will need to adjust to using a new system. We at CareFlow pride ourselves in our project management skills to make the transition as smooth as

possible using our best practice guide provided to each new school that signs up with us."

Ritter also passed on some valuable advice for any schools planning to switch to an electronic student health record system. Ritter mentioned the importance of making your expectations clear to your project managers, including any reporting needs the school will require during the school year. "Get all your information together and bring in the necessary players to make sure you get what you are hoping for".

CareFlow is an electronic student health record program focused on efficient healthcare management for your school. Contact CareFlow for more information:

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